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November 18, 2010

VIA ELECTRONIC FILING

Ms. Jocelyn D. Boyd, Esquire
Chief Clerk and Administrator
Public Service Commission of South Carolina
Synergy Business Park, Saluda Building
101 Executive Center Drive
Columbia, SC 29210

Re: Application of Crexendo Business Solutions, Inc. ("Crexendo") for Certificate of Public Convenience and Necessity
Docket No. 2010-252-C

Dear Ms. Boyd:

The South Carolina Office of Regulatory Staff ("ORS") agrees with Mr. Elliott that the Directive dated November 10, 2010 in the above-referenced docket should be vacated. S.C. Code Ann. § 1-23-340 (1976) provides that where the hearing is not heard by a majority of the Commissioners a ruling adverse to the applicant shall not be made until a proposal for decision is served upon the parties and an opportunity to file exceptions, present briefs, and hear oral argument is afforded. Only by written stipulation by the parties can this procedure be waived. In the instant case, the parties did not execute a written stipulation waiving the procedures in Section 1-23-340.

As noted in Mr. Elliott's letter dated November 15, 2010, 26 S.C. Code Ann. Regs. 103-841 (Supp. 2009) follows the provisions set forth in Section 1-23-340. For these reasons, ORS respectfully submits that the Directive dated November 10, 2010 should be vacated.

Very truly yours,

C. Lessie Hammonds

cc: Scott Elliott, Esquire
Margaret M. Fox, Esquire
M. John Bowen, Jr., Esquire
Sue-Ann Gerald Shannon, Esquire
F. David Butler, Esquire